## Polycom VVX 300 Series Quick Reference Guide

Placing a Call	Answering a Call	Rejecting an Incoming Call
<ol> <li>Dial the number to call</li> <li>Pick up handset         <ul> <li>OR</li> <li>Press the O button             </li> <li>OR</li> </ul> </li> <li>4. Press the D button</li> </ol>	<ol> <li>Pick up handset</li> <li>Press the Answer soft key OR</li> <li>Press the O button OR</li> <li>Press the O button</li> </ol>	<ol> <li>Press the <b>Reject</b> soft key to stop the phone from ringing</li> <li>The call we be directed straight to voicemail</li> </ol>
Ignoring an Incoming Call	Transferring Calls Attended	Transferring Calls Blind
<ol> <li>Press the More soft key while phone is ringing</li> <li>Press the Ignore soft key to silence the call</li> <li>Note: To answer the call press the Answer soft key within the default ring cycle</li> </ol>	<ol> <li>Press the Transfer soft key while on a call OR</li> <li>Press the  button</li> <li>Enter number of the recipient</li> <li>After hearing the ring-back tone or after speaking with the recipient</li> <li>Press the  button OR</li> <li>Press the Transfer soft key</li> </ol>	<ol> <li>Press the Transfer soft key while on a call</li> <li>Press the Blind soft key</li> <li>Enter number of the recipient to complete the transfer</li> </ol>
Forwarding an Incoming Call	Forwarding All Calls	Searching the Directory
<ol> <li>Press the Forward soft key during an incoming call</li> <li>Enter the number to forward the call to</li> <li>Press Forward soft key again</li> </ol>	<ol> <li>Press the Forward soft key</li> <li>Press the up or down Navigation button to highlight the desired forwarding type         <ul> <li>Always</li> <li>Busy</li> <li>No Answer</li> </ul> </li> <li>Enter the number to forward the calls to</li> <li>Press the Enable soft key</li> </ol>	<ol> <li>Press the  button on phone</li> <li>Press the Navigation button to highlight Directories</li> <li>Press the OK button</li> <li>Select Contact Directory</li> <li>Press the Search soft key, enter the contact's criteria</li> <li>Press Search soft key</li> </ol>

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Adding a Contact	Conference Calls	Managing Conference Calls
<ol> <li>Press the  button on phone</li> <li>Press the Navigation button to highlight Directories</li> <li>Press the OK button</li> <li>Select Contact Directory</li> <li>Press the Add soft key and enter in the criteria</li> <li>Press the Save soft key</li> </ol>	<ol> <li>Press the More soft key during an active call</li> <li>Press the Confrnc soft key</li> <li>Dial the number of second participant</li> <li>Press Confrnc soft key once the participant answers</li> </ol>	<ol> <li>Press the Hold soft key to place participants on hold</li> <li>Press the Resume soft key to resume the call</li> <li>Press the Split soft key to move participants into separate calls</li> <li>Press the End Call soft key on an selected line to end an individual call</li> </ol>
Utilizing a Buddy List	Ending Conference Calls	Setting Up Voicemail
<ol> <li>Select a contact from the Contact Directory</li> <li>Press the Edit soft key</li> <li>Navigate to Watch Buddy</li> <li>Press the Enable soft key</li> <li>Press the Save soft key</li> </ol>	<ol> <li>Press the End Call soft key to terminate your participation on the call</li> <li>Have all callers hang up to terminate the entire conference call</li> </ol>	<ol> <li>Press the Message soft key OR</li> <li>Dial *123</li> <li>Enter the default pin (4-digit extension)</li> <li>Reset pin         <ul> <li>a. 4 digits</li> <li>b. Non sequential</li> <li>c. Non-repetitive digits</li> </ul> </li> <li>Follow menu prompts</li> <li>Press the 🖻 key to access voicemail when alerted of a new message</li> </ol>