eFax From the Portal Quick Reference Guide

Signing in and logging out of the Portal	Add File as an Attachment	Drag and Drop File
1. Go to <u>www.fuze.com</u>	1. Click on Home and select Send Fax from	1. Select PDF document to send
2. Click the Log In button	the drop-down menu	2. Drag and drop to prop field
3. Select Customer Portal Login	2. Click the Add File button	3. File will then appear in Documents to
4. Enter a valid username	3. Select file (PDF only) from the computer	be Sent
5. Click the Next button	4. Select Open	
6. Enter a valid password	5. File will then appear in Documents to	
7. Click the Sign in button	be Sent	
8. Click Log out menu option to log out of		
the portal		
Selecting Fax Numbers	Additional Options	eFax Features
1. Select correct fax number from the Fax	1. Choose the Paper Size from the	1. Click the Cancel button during the sending
Service dropdown	dropdown A4 legal	process
Fax Service* 617-580-9537 (Samuel Ryan) ▼	2. Click the 📃 Use Cover Page (optional)	2. Click the Refresh button to update status
2. Type the recipient number into the	3. Enter appropriate information in the fields	3. State of "READY" will appear when the fax
Destination Fax Numbers field	below	has been uploaded to the eFax server and
617-580-9537	4. Click the send button	queued to be sent
Destination Fax Numbers (One per		4. Status of "OK" and State of "DONE" will
line) *		appear with successful transmissions
2. Oligiet the fourth button or and additional		5. Status of "Dialing" and State of "ACTIVE"
3. Click the send button or see additional		appear when the destination fax number
options section		has been dialed through the eFax server
Note: If sending to multiples destinations, type		and is attempting to transmit the fax data
only one fax number per line		6. Status of "Timed out" and State of
		"SLEEPING" occurs when an attempt to be
		connected with the destination fax number
		has failed; in a SLEEPING state, eFax will
		make a few additional attempts before
		aborting and changing the status to
		FAILED
		Job # Destination Pages Status State Cancel
		166233 +17205052339 2 READY Cancel 176502 +17205052339 2 OK DONE Cancel
		176502 +17205052339 2 OK DONE Cancel 163882 +18572330742 1 Dialing ACTIVE Cancel
		176508 +18572330742 1 Timed out SLEEPIN Cancel
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