Yealink W60P/W53P Quick Reference Guide

Placing a Call	Answering a Call	Holding and Muting
Internal 1. Press the [●] key to enter the main menu 2. Select the Intercom icon to display all registered handset names 3. Press • or • to highlight the contact 4. Press the r key, the key OR 5. Press ● key to dial out External 1. Enter the number using the keypad 2. Press the r key, or the key OR 3. Press the r key, or the key	 Press the key OR Press the Accept soft key OR Press the key To answer an incoming call while on an active call, press the key OR Press the key to end a call 	 Press the Options soft key, then select Hold Press the Resume soft key OR Press the r key OR Press the key to resume the call Press the key once to mute and again to un-mute during a call
 Silencing/Rejecting Calls Press the Silence soft key to silence an incoming call Press the reject call and send call directly to voicemail 	 Transferring Calls Unattended Press the Options soft key during a call Press the Transfer soft key or press the TRAN key Enter the number to transfer the call to Press the Transfer soft key or the TRAN key to complete the transfer 	 Transferring Calls Attended Press the Options soft key during a call Press the Transfer soft key or press the TRAN key Enter the number to transfer the call to Press the c key to dial out After hearing ring-back tone or after speaking with recipient press the Transfer soft key or the TRAN key
 Conference Calls Press the Options soft key while on a call Navigate to Conference soft key Press the key Enter the number of the second party, then press the key Press the key Press the key Press the Conf. soft key again once the second party answers, to join all parties 	 Holding a Conference Call Press the Options soft key Select the Hold soft key Press the Resume soft key OR Press the	 Ending a Conference Call 1. Press key OR 2. Press the End soft key to end the call for all parties

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Searching within the Directory	Adding a Contact	Editing a Contact
 Press the key to enter the main menu Select icon to access the directory Enter a desired name or number using the keypad Press the key, the key OR Press the key to dial the contact 	 Press the Ok key to enter the main menu Select the sicon and Local Directory Press the Options soft key Select New Contact then the soft key Enter the contact information in the desired fields Press the Save soft key 	 Press the key to enter the main menu Select the icon and Local Directory Press or to highlight the desired entry Press the Option soft key Navigate to Edit Edit the desired information, Name, Number, or Other fields Press the Options soft key Press the Save soft key Press the Options soft key then the Delete to remove a contact
Forwarding Calls	Setting Up Voicemail	Do Not Disturb (DND)
 Press the key to enter the main menu Select the icon, then navigate to the Call Forward feature Press or to highlight the desired forwarding type Always Busy No Answer Press the OK soft key Highlight and select Enabled Enter the number to forward the incoming call to Press the Save soft key 	 Press the key OR Dial *123 Enter the default PIN (4-digit extension) Reset PIN a. 4 digits b. Non-sequential c. Non-repetitive numbers Follow menu prompts Press the View soft key when alerted of a message OR Press the key to access voicemail 	 Press the key to enter the main menu Select the icon, then navigate to Do Not Disturb feature Press or to highlight the desired line Press the OK soft key Highlight and select Enabled Press the Save soft key